



TRANSPORTATION DISASTER RESPONSE FAMILY ASSISTANCE WORKSHOP



May 2-3, 2018

Alaska Airlines Headquarters
5000 Old International Airport Road, Anchorage, AK 99508

DAY 1: Wednesday, May 2, 2018

8:00 a.m. - 4:30 p.m.

- 8:00 a.m. – 11:45 a.m. Welcome, Introductions and Course Logistics
NTSB Overview
Family Assistance – The Big Picture
Family Assistance Legislation & Federal Family Assistance Plan for
Aviation Disasters
Family Assistance Operations
Friends and Relatives Center (FRC)
Passenger Gathering Area (PGA)
Reunification Center (RC)
- 11:45 a.m. - 12:45 p.m. Lunch
- 12:45 p.m. - 4:30 p.m. Family Assistance Operations – *(continued)*
Family Assistance Center (FAC)
Joint Family Support Operations Center (JFSOC)
Family Member Interaction and Communication
International Aspects of Family Assistance
Day One Wrap Up/ Questions

DAY 2: Thursday, May 3, 2018

8:00 a.m. - 4:30 p.m.

- 8:00 a.m. – 11:30 a.m. Day 1 Review/Questions
American Red Cross
Victim Accounting
Medicolegal Aspects of a Family Assistance Operation
and Personal Effects Management
- 11:30 a.m. – 1:00 p.m. Working Lunch – A Conversation with Carriers
- 1:00 p.m. – 4:30 p.m. Site Visits and Memorials
Transportation Accident Case Studies
TDA Timeline
Day Two Wrap Up